

STANDARD TERMS & CONDITIONS

Applicable to all membership and price plans unless otherwise specified.

1. Membership

- a. **All Memberships:** Will be activated on the day of payment, day of signing the contract or day of first class whatever is the earliest.
- b. **Month-to-Month Memberships:** Members will need to pay on a monthly basis by cash, credit card, approved online method. Memberships will be automatically renew unless communicated by email or phone message up to 1 day prior to expiration date.
- c. **Term Membership Payments:** All term memberships and guest fees are collected via auto-debit (i.e., electronic funds transfer) from either a checking account, debit card or credit card. By providing your checking account, debit card or credit card information you allow CrossFit Urban Edge to automatically withdraw dues and fees as they come due.
- d. **Student Memberships:** Student is defined as person holding a valid student pass issue by a recognized educational institution in Singapore.
- e. **Right to Modify Dues:** If you have a Month-to-month Membership, then CrossFit Urban Edge may increase your Dues at any time.

2. Three-Day Right of Rescission - New members have three days after signing this Agreement to cancel their membership without penalty. If the Agreement is cancelled within three days, CrossFit Urban Edge will return to the member within thirty days all amounts paid less the price of drop in per for usage of facility during those three days. To cancel, new members must inform via email to info@crossfiturbanedge.com

4. Availability of Facility -

a. **Class or by Appointment only:** Members may use the facilities only during scheduled classes, scheduled events or designated Open Gym hours by appointment only. Operating hours and current class schedules are listed on our website at www.CrossfitUrbanEdge.com
CrossFit Urban Edge reserves the right to change operating hours and/or class schedules at its sole discretion without any effect to this Agreement.

b. **Limited Availability:** CrossFit Urban Edge may close its Facility for seminars, certifications, maintenance, selected holidays and other hours based on government requirements. CrossFit Urban Edge may delete, change, discontinue, repair, or replace any part or all of the Facility without any effect on this Agreement. If no part of the Facility is unavailable for more than three (3) consecutive days (not including Sundays) for any reason but less than fifteen consecutive days (not including Sundays), except acts of nature, CrossFit Urban edge will extend your membership, without Dues, for the same period the Facility was unavailable.

Should the facility become unavailable for more than fifteen consecutive days (not including Sundays) for any reason including acts of nature, then you may elect to cancel this membership effective the following 1st of the month. CrossFit Urban Edge will not be responsible for refunding any membership fees paid, including advance payments up to 12 months. Any memberships that are paid for more than 12 months in advance will have the portion corresponding to a term beyond 12 months refunded.

c. **Limited Use:** If you know or should know you have a problem that might prevent you from using CrossFit Urban Edge (i.e., medical or family emergency, business travel, vacation, etc...) and you sign this Agreement; you agree that your membership is limited accordingly. However, because this is your choice, you still must pay your monthly dues as if you could use the Facility; there will be no carryover of monthly dues into subsequent months for any time unspent using the Facility in a previous month. See our Freeze Policy for Term Memberships and our Cancellation Policy for other options.

5. **Freeze Policy for Term Memberships**- Members may put their term membership on hold, in one calendar month increments, for up to three (3) calendar months per year for a **fee of SGD35 per freeze request**. Notice of freeze must be given to CrossFit Urban Edge via e-mail info@crossfiturbanedge.com at least 3 working days **prior to the intended date to be frozen**. Members will not be billed for membership during frozen months. Billing will

resume automatically upon end of freeze. The current membership agreement will be extended by the number of months frozen.

6. **Late Payment / Declined Credit Card Fees** - A SGD15 late payment will be due and payable for payments received 5 days past the due date. A returned check or declined credit card/debit card will result in a **fee of SGD25**. Membership fees must be paid on or day of the activation. Members who are not current will not be allowed to participate in classes until due amounts are settled.

7. **Cancellation of Membership by Member** - A member may cancel his/her membership at any time with at least a 10 day notice. There are no refunds for membership fees, and CROSSFIT URBAN EDGE will not prorate a cancelled membership,

8. **Lost Articles** - CrossFit Urban Edge assumes no responsibility for lost or stolen articles. Lost and found articles not claimed after 30 days will be donated to charity or thrown away.

9. **Smoking, Alcohol, Food and Drink**. - No smoking is allowed in any part of the facility. Food or drink may be taken into the facilities if it is in a non-breakable, enclosed container. No alcohol is permitted anywhere on the premises.

10. **Supervision of Children –**

- b. Guests/Visitors under the age of 14 must be supervised by a parent or legal guardian at all times.
- c. Children between 12 and 14 may participate on a case-by-case basis in regular classes if the parent or legal guardian is present. CrossFit Urban Edge will be the sole determiner if a child between the ages of 12 and 14 may participate in regular classes. This determination will take into account the following and other factors: physical and emotional maturity, physical ability to safely perform exercises, ability to follow instructions.

Parent or legal guardian's initials if applicable _____

11. **Conduct** - CrossFit Urban Edge is committed to the health, safety, welfare of each of its members and staff and will not tolerate unreasonable, threatening, obscene, harassing, indecent, or illegal behavior. CrossFit Urban Edge has the right to judge behavior and respond accordingly. This right includes, but is not limited to, termination of membership without refund of any member engaging in unacceptable behavior.

12. **Damages** - Members shall pay for any damages to CrossFit Urban Edge property which results from the willful or negligent conduct of member, member's guest or dependent children.

13. **Rules and/or Regulations** - Members who do not observe CrossFit Urban Edge rules and regulations or who abuse equipment in any fashion will be asked to leave. The management reserves the right to terminate membership of anyone who refuses to observe any of CrossFit's Urban Edge rules or regulations. Not all rules and regulations are listed in this agreement. CrossFit Urban Edge reserves the right to add, change or remove rules, conditions of membership, opening and closing hours, and all services and facilities offered by CrossFit Urban Edge.